

Leaseplan	17,32449424
Moët & chandon	17,12648615
Norauto	15,68107999
Lancôme	
(L'Oreal produits de luxe)	15,47630563
Manpower	15,36202926
Marriott	15,15437286
Tiffany & Co	15,01381886
Leroy Merlin	14,85994398
Fauchon	14,85642702
Speedy	14,69345285
Hermès	14,62611267
Colgate	14,45228758
Kronenbourg	14,40189854
Accor	14,37824463
Lactalis	14,30485528
Lenôtre	14,21251167
Bel	14,19529723
Ford Automotive Gr	14,19467787
Plastic Omnium	14,14955493
Pernod Ricard	14,04314659
Heineken	13,94074074
Midas	13,74510738
Chanel	13,73371615
Eugene Perma	13,71792717
France Quick	13,68991597
Cartier	13,53087457
Essilor international	13,52820728
Conforama	13,50292561
Nature & Découvert	13,42304077
Lucien Barrière	13,3159446
Louvre hotels	13,2507314
Bic	13,23411453
GAP	13,22517896
Partouche	13,1956427
Club Med	13,15885465
L'oréal	13,12396203
Etam	13,12150638
Henkel	13,09853719
Castorama	13,05985994
Peugeot	13,00854653
British Petroleum	12,98275755
April	12,96744476
Française des Jeux	12,96427015
Feu Vert	12,92766885
Dior	12,86844071
Coca cola	12,86797386
Galleries Lafayette	12,83944289
Philips	12,77438531
France Television	12,74954871
GDF Suez	12,69411765
Unilever	12,66526113
Decathlon	12,65869904
Louis Vuitton	12,64684096
Hertz	12,64676315

Kellog's	12,57799564
Beghin Say	12,55045503
Mc Donald's	12,53538749
Gucci	12,4274709
Monoprix	12,41711796
HSBC	12,39389978
Hennessy	12,38257081
TF1	12,38167756
Crédit mutuel	12,38076564
Fly	12,36748522
IBM	12,34416433
Siemens	12,29371304
Vedior Bis	12,22720199
Pepsico	12,20383878
Pierre Fabre	12,19621226
Accenture	12,1870526
Hewlett Packard	12,14749455
JM Bruneau	12,13018985
Dalkia	12,10442888
Total	12,10004046
Crédit Agricole	12,09791472
Nestlé	12,09530968
Yahoo	12,07790227
Shell	12,0612605
PMU	12,03590414
Sopra	12,03065671
Esso	12,01412698
Clarins	11,9987756
Groupama	11,93237473
Prada	11,91179583
Starbucks	11,87988173
M6	11,84926237
Lafarge	11,84788796
Auchan	11,83243075
Sanofi Aventis	11,82458761
Mediametrie	11,8075319
Pierre et Vacances	11,7743075
Disney	11,69172113
H&M	11,69169935
Natixis	11,69164644
Elyo	11,66423903
Leclerc	11,65587115
American Express	11,63467165
Procter & Gamble	11,61469032
Johnson & Johnson	11,60190912
Yves Rocher	11,59474012
Faceo	11,57226891
Adecco	11,56855275
Pfizer	11,52309804
Samsung	11,48717709
Bongrain	11,4858699
Cetelem	11,48341114
MMA	11,48320261
Bouygues Telecom	11,47553688
Sofinco	11,46896981
Adidas	11,39209462

Société Générale	11,34902894
AGF	11,34800436
Ikea	11,33887333
Chronopost	11,31056022
Evian	11,29800809
La Redoute	11,2821662
Rolex	11,26402116
Axa	11,25400871
BMW	11,2517896
Bristol Myers Squibb	11,22393402
Carrefour	11,21904139
SFR	11,20558668
DHL	11,17914721
Generali	11,17784314
Michelin	11,17642702
Renault	11,1596732
Picard	11,15913477
Beiersdorf	11,15736072
Microsoft	11,15406162
Nespresso	11,13532524
Le chèque déjeuner	11,13104575
Nike	11,12573918
Printemps	11,10218799
Aviva	11,08405229
But	11,0248366
Intersport	10,98528789
Boulangier	10,94915406
SAP	10,92026144
FedEx	10,90628696
Sony	10,83281046
Maaf Assurances	10,79900405
Ticket restaurant	10,78671024
Darty	10,77777778
Mango	10,77416744
Go Sport	10,73781513
Futuroscope	10,73028322
Dexia	10,7194709
Apple	10,71222533
Europ Assistance	10,68509181
EDF	10,67734205
Jet tours	10,66235917
LCL	10,66069094
Visa (sté carte bleue)	10,65821973
JCDecaux	10,65770308
ADP	10,57224837
Airbus	10,56240274
Motorola	10,54488017
Vinci Park	10,53888889
Truffaut	10,53311547
Danone	10,4951634
Canon	10,43442266
SEB	10,43379085
Flunch	10,41842702
ING	10,41749144
UPS	10,39891068
Nokia	10,37771553

Lacoste	10,33457828
GMF	10,23119514
Pizza Hut	10,12903828
BNP Paribas	10,1249611
Parc Asterix	10,11484594
Bred	10,10936819
NC Numericable	10,0918145
Baccarat	10,06386057
Avis	9,986118892
Hippopotamus (Flo)	9,938036103
Arval	9,844783691
UBS	9,818061002
Cadbury France	9,790974167
Kleenex	9,773233738
3 Suisses	9,765523187
JPG	9,74886399
Système U	9,664204793
Cofathec	9,660130719
Banque Postale	9,500653595
Cisco systems	9,431932773
Orange	9,343261749
Zara	9,338197946
Selectour	9,321151572
Canal +	9,281023965
BHV	9,249338313
Ebay	9,088702148
Nintendo	9,057925303
Fram	8,959975101
Nouvelles Frontières	8,855399938
Heinz	8,284780579
Fnac	7,889091192
Air France	7,79005291
Ililad (Free)	7,784360411
Dell	4,729803922

Notes sur 20 établies à partir d'un classement basé sur 4 critères : accueil des clients au standard (coefficient 3), au service Consommateurs ou Clients (coefficient 2), à la direction des ressources humaines (coefficient 1) et à la direction générale (coefficient 1).
Plus, le test du site Internet (coefficient 2).

Source : Human Consulting Group